



Name:
RAF Coningsby

Industry:
Public Sector

Location:
Lincolnshire

Solution:
PayGo Wi-Fi

RAF Coningsby gets its base up-to-date with The Cloud's Wi-Fi network

Challenge:

- Providing affordable and reliable solution on a flexible basis across a large site
- Addressing the communication needs of staff who are away for extended periods and who do not want to sign up to a long term contract

Solution:

- 126 Wi-Fi Access Points covering 13 accommodation blocks
- Affordable, fast access available as an hourly PayGo or on a yearly subscription

RAF Coningsby, a Royal Air Force station in Lincolnshire, has modernised its base by rolling out a new Wi-Fi network from The Cloud in order to allow its airmen and airwomen to access high speed, secure mobile broadband internet. The new network was rolled out across the base's domestic accommodation in June to co-incide with the launch of the force's new lounge, which has been designed to ensure the squadrons on site have the most up-to-date, comfortable living environment as possible.

“The Cloud has a proven history of working with major public organisations, so we’re confident that our staff are in good hands while they’re online”

Coningsby is home to the Typhoon Eurofighter, a multi-role combat aircraft capable of a full spectrum of air operations, from air policing, to peace support, through to high intensity conflict. As well as leading the field in terms of the aircraft stationed at the base, Coningsby is hoping to excel through the living conditions which it provides to the service men and women who live within the base’s domestic quarters, including providing them with access to affordable wireless broadband internet.



Staff at the base now have the option of accessing the Wi-Fi network via a cost-effective, long-term subscription option, or as part of ‘noties’ hourly user rate. As Squadron Leader Andy Brown explains, one of the major appeals of the network provision is the flexibility which it provides to Coningsby’s staff: “the nature of living and working in the base is that our airmen and airwomen might get called away at any moment. They don’t want the commitment of signing-up to a long-term contract. The Cloud’s network enables them to enjoy staying in touch with friends

and up-to-date with everything that is going on without the hassle of an ongoing agreement.”

Brown continues to underline the benefit of this approach: “the majority of our staff actually have access to phone lines in their rooms, so they could very well arrange a personal broadband installation. However, they’ve chosen not to do so; they prefer the choice and lack of obligation provided by an ‘as you use it’ model. For our younger members of staff, in particular, the idea of getting involved with deposits and on-going line rental has been too much of a barrier to them getting online.”

A major driving factor behind the implementation has been Coningsby’s remit to enhance its community support provision. Brown points out: “It’s fundamental to the RAF that we ensure the health, well being and quality of life of our staff is the very best it can be, and that we do whatever we can to ensure that this is the case. People joining the RAF these days have often grown up with internet access, while services like email and Facebook have become second nature to our older members of staff. We’re pleased to be able to provide a service for them which is both quick and reliable, but also affordable.”

Brown finishes by highlighting how Coningsby came to choose to work

with The Cloud as their provider of choice: “given the obvious pressures around who we can be seen to do business with, it’s vital that the RAF uses vendors who have a completely respectable degree of corporate credibility. The Cloud has a proven history of working with major public organisations, so we’re confident that our staff are in good hands while they’re online.”



Naunton Dickins, UK Managing Director for The Cloud, underlined his excitement to be working with RAF Coningsby: “Having been a serving soldier myself, I appreciate the tremendous challenges of life in the services. We hope that the provision of Wi-Fi to RAF Coningsby will help to significantly improve the quality of life for the service personnel stationed there.”

“Whilst we cannot claim that the speed of the Cloud’s Wi-Fi will match the speeds of the Typhoon, we do have the UK’s fastest network, so in terms of Wi-Fi it is as good as it gets.” concludes Dickins.



United Kingdom

The Cloud Networks Limited

Third Floor, 4 Victoria Square
St Albans AL1 3TF

Tel: +44 (0)1727 791700

Fax: +44 (0)1727 791701

info@thecloud.net

www.thecloud.net

Germany

The Cloud Networks Germany GmbH

Leuchtenberggring 3
81677 München

Tel: +49 89 419 422-0

Fax: +49 89 419 422-111

info@thecloud.de

www.thecloud.de

Sweden

The Cloud Networks Nordic AB

Mäster Samuelsgatan 42, 17tr
Box 7767

103 96 Stockholm

Tel: +46 (0)8 667 73 00

nordicsales@thecloud.net

www.thecloud.net